

FREDK SAGE CO LTD

QUALITY STATEMENT

Fredereck Sage & Co Limited quality policy is to achieve sustained profitable growth by providing quality services that consistently satisfy the needs and demands of our clients.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all.

To achieve and maintain the required level of quality assurance, the Senior Director retains responsibility for the quality system with assistance from all staff.

The objectives of our quality system are:

- To ensure a high-level quality system, established through good communications of our clients needs.
- To set standards and instigate procedures that make the company leaders it its field.
- To continually improve the system by self-critique, audit and the following up of customer complaints.
- To promote training and to verify and optimise employee knowledge at all levels of function in the pursuit of quality.

The company beliefs in our quality systems are applied in these three simple objectives:

Quality
To maintain our superior products

Service
To give solutions on time

Relations
To know our clients better

For and on behalf of Fredereck Sage & Co Limited


Mr I.White
Senior Director

Date: 1st February 2019